

Registering Your Account to MFA

Microsoft Multi-factor Authentication (MFA) is an essential and required component of your Suncor account when accessing the Suncor network environment on a non-Suncor device. When MFA is enabled on your account, Self Service tools are available from the link below.

Note: Before proceeding with MFA, you must have a valid password. If you have forgotten your password or are locked out of your account, you must contact the Service Desk @ 1 866 276 7800 to assist you.

BEFORE YOU BEGIN

Bookmark or save <u>Account and password management</u> on Suncor.com somewhere you can access it if you are locked out of your Suncor computer! This is the link to use self-service password functions after you register

Procedure Steps

Look out for these icons!



This icon is for steps completed on your computer

This icon is for steps completed or
your mobile phone

Sign-In

- Copy & paste this link into your computer's internet browser and press Enter on your keyboard <u>https://aka.ms/setupsecurityinfo</u>
- 2. Enter your account and click Next.
- 3. Enter your password and click **Sign in**.
- You are directed to the Microsoft "More information required" window. Click Next.

Sign in yourname@	suncor.com	 yourname@suncor.com Enter password 	
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	<u> </u>	Welcone to D'Sunge Fox Environment	_
	Microsoft		
	More information r	equired	
	four organization needs more in your account secure	nformation to keep	
	Use a different account		
	earn more		



Authentication method selection

- 5. Choose the Authenticator app as the authentication method.
 - Microsoft Authenticator App installed on your mobile phone is the <u>required</u> default
- 6. Click **NEXT.** Go to your phone

Microsof	t Authenticator ×	
	Start by getting the app On your phone, install the Microsoft Authenticator app. Download now	
	After you install the Microsoft Authenticator app on your device, choose "Next".	
	I want to use a different authenticator app Cancel Next	

Microsoft Authenticator App installation Instructions

 On your Mobile phone, go to your App Store and search "Microsoft Authenticator". Note: there are several other authenticator apps, but you <u>must</u> install the one from Microsoft.





Download the App

- From your search, select the Microsoft Authenticator App and download it to your device.
- 9. Open the app and click Skip.



Add Account to the App

- 10. Click Add Account
- 11. Click Work or school account





Associate the Microsoft App to your registration

12. If prompted, click **OK** to allow the application to access your phone's camera. You need this for the next step.

Your camera opens a window where you scan a code off your computer screen.

13. When the **Set up your account** dialog displays click **Next** to display the QR code dialog.

Microsoft	Authenticator Set up your account If prompted, allow notifications. Then add an account, and select "Work or school". Back	×	

Microsoft Authenticator Scan the QR code uld Like to

Scan the QR Code

14. When the **Scan QR code** screen displays, hold your phone up in front of the computer screen displaying the QR code.

Your phone should immediately recognize the code and create the account and return to the main Authenticator screen.

15. On your computer, click Next.

Validate the Authenticator Connection

- 16. When the **Let's try it out** dialog displays with an approval number, switch to your phone.
- 17. On your phone, in the **Are you trying to sign-in?** message dialog **input** the number shown in the 'Let's try it out' dialog.

Note: Your phone's security features are still enforced.



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 On the computer, when the confirmation window confirms approval, click **Next**.

> The Security info page displays and shows the Microsoft Authenticator and device, in the methods list. A 'success' message briefly displays.

Finish Application Registration

- 19. In the **Security Info** tab, ensure that Microsoft Authenticator shows as the Default sign-in method. If not, complete the next two steps.
- 20. Update your **Default sign-in method** by clicking **Change** to the right of this line.
- 21. In the Change default method dialog, click the drop-down and choose
 App based authentication notification.

These are the methods you use to sign into your account or reset your password.
Default sign-in method: Microsoft Authenticator - notification Change
+ Add sign-in method

Microsoft Authenticator

Notification approved



Change default method	×
Which method would you like to use to sign in?	
App based authentication - notification	\sim
Back	Confirm

Success!

You have completed your setup. When you are accessing your Suncor account outside the Suncor network you will be required to use MFA which now includes the MS Authenticator application.

Make sure that you have bookmarked the <u>Account and password management</u> on Suncor.com for easy access when you need to change / update passwords, or unlock your account.