

# Suncor's Supply Chain transformation FAQs

As we continue to prepare for the deployment of the new procurement ecosystem, we will build on the information available within these FAQ's.

## Why did Suncor choose SAP S4, Ariba and Fieldglass to manage their supply chain processes?

The past few years, we've been on a journey to improve many of our business processes, with the principles of standardization and simplification in mind. In selecting SAP S4, Ariba and Fieldglass we adopt industry-standard, cloud-based technology that will benefit Suncor and our suppliers.

## Will all Suncor subsidiaries migrate to the new ecosystem?

All subsidiaries except Syncrude will migrate; this includes Terra Nova and our international operations.

## When does Suncor's new ecosystem go live?

In 2022, four of the five core supply chain processes and systems go live in step with Suncor's migration to SAP S4. This includes *qualification, sourcing, contracting* and *services procurement management*.

- Suppliers will be expected to transition using each of these four systems when the go-live date is set in 2022.
- Snapshot of Suncor's new procurement ecosystem is available [here](#) to review.

For services, all services procurement and invoicing will be done in Fieldglass after go-live.

For materials procurement management, Suncor will pace migrations over a 12-18 month period beginning in 2022. These scheduled waves will ensure a successful migration experience onto the Ariba Network for suppliers.

- Suppliers will be invited to participate in a scheduled wave that will include Ariba Network training.

More information about migration timelines and processes will be communicated in January 2022.

## How does this change benefit suppliers?

By adopting industry-standard technology and moving the management of our supply chain into an end-to-end procurement ecosystem, we will move to automated, integrated, and consistent processes. Suppliers will have self-serve access to accurate, near real-time data and there will be no annual subscription or transaction fees to conduct business with Suncor on the SAP, Ariba and Fieldglass platforms.

## What else changes for suppliers after go-live?

Key changes suppliers should be aware of include:

- Suncor's new procurement ecosystem will be a buyer funded program; there will be no annual subscription or transaction fees to conduct business with Suncor on the SAP, Ariba and Fieldglass platforms.
- With Suncor's migration to SAP S4, new account numbers will be assigned for each supplier relationship.
- Many of the processes supported by the submission of documents by suppliers will be replaced with data entry by suppliers directly into an SAP supported system.

# Suncor's Supply Chain transformation FAQs

- Service suppliers must submit all invoices connected to a service commitment through Fieldglass after go-live (timeline to be announced in January 2022).
- Material suppliers must submit all invoices connected to a purchase order after their migration to Ariba is complete (onboarding to happen in waves).
- All sourcing activity will be conducted through Ariba Sourcing Management. Suppliers must be registered through Ariba Supplier Lifecycle and Performance to be invited to participate in sourcing events.

## What doesn't change for suppliers in 2022?

- Non-purchase order based transactions will continue to require email invoice submissions to Accounts Payable.
- Payment remittances will continue to be provided via emails to facilitate cash application of Suncor's payments.

## What readiness activities will suppliers be required to do before go-live?

Suppliers will need to register their companies within these new platforms as per the instructions that will be shared in 2022. This will ensure their ability to receive purchase orders and submit invoices after migration. Participation in supplier training will be required to prepare for the transition.

## Will training be available for suppliers on the new ecosystem?

Information sessions (to be recorded) and readiness checklists will be available; dates to be announced in January 2022. Key readiness activities you can expect to complete before go-live include:

- Attend supplier training and information sessions (as applicable).
- Complete required supplier registration in new platforms before go-live.

## How will data be managed from old to new system?

To streamline the transition process, Suncor will migrate only active data (including contracts currently in force) for current (qualified) suppliers to our new system and will not bring historical data over into the new environment. Once Suncor completes data migration, after go-live suppliers will be asked to validate their organization's data in the new ecosystem.

## What happens to open invoices at time of transition?

Suncor will be taking efforts to settle any outstanding invoices before go-live. Any invoices that are processed, but not yet due, will be migrated and paid out after migration. For continuity, we will bring forward any open Purchase Order commitments into our new environment.

## Will there be changes to my existing contract?

Historically, Suncor assigns each contract an SAP 46000xxxxx contract number. At the time of migration to SAP S4, any contract(s) in force will be migrated into the Ariba Contract Management system and assigned a new Ariba CWxxxxxxx contract number. After go-live, Suncor will be in direct contact to communicate your new Ariba contract number(s).

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## **Will the Avetta prequalification system also be part of Suncor's new procurement ecosystem?**

No, Supplier Lifecycle Performance (SLP) will embed the pre-qualification requirements for suppliers doing business with Suncor.

## **What will be the migration path for suppliers from Avetta to Ariba SLP?**

Suncor's approach will be finalized in January 2022, but what we know today is:

- Avetta will continue to be our solution of choice for pre-qualification at this time.
- Suppliers should continue to maintain an active Avetta membership and status until all new go-live activities are completed in Ariba SLP.
- Like our approach with the Ariba Network, migration waves will be planned to pace the work for Suncor and suppliers.

More information about Suncor's migration plan will be communicated in January 2022.